



CONSULTANCY TO REVIEW AND EVALUATE THE 2021 INDUSTRY SKILLS UPGRADE STRATEGY & DEVELOP A NEW SKILLS UPGRADE STRATEGY FOR THE GLOBAL SERVICES SECTOR IN JAMAICA

INVITATION FOR EXPRESSIONS OF INTEREST

The Government of Jamaica through its agency, JAMPRO, 18 Trafalgar Road, Kingston 10, invites expressions of interest from suitable qualified firms to provide consultancy services relating to undertake the industry capacity study for the Global Services Sector in Jamaica.

JAMPRO, has received funding from the Inter-American Development Bank (IDB) and is applying a part of the proceeds to this procurement activity.

IDB Technical Corporation:	JA-L1079
Project Name:	Skills Development for Global Services Sector
Type of Consultancy:	Consulting Firm
Duration:	6 months
Policy:	GN2350-9

OBJECTIVES OF THE CONSULTANCY

To conduct a review of the existing Industry Skills Upgrade Strategy (2021) with an emphasis on determining if the skills and knowledge identified as critical in addressing skills gaps in the sector were addressed by current skills development programmes facilitated under the GSS Project; and to indicate if any, new skills gaps inhibiting Jamaica's ability to scale into higher value-added segments of the Global Services Sector; and
To write an updated strategy which will outline the skills and knowledge areas required to grow the industry into higher value-added segments during the next 18 months (that is from July 2023 to December 2024).

QUALIFICATION AND EXPERIENCE

The consulting firm must ideally have:

- Five (5) years' experience working with the private sector, management, or strategic consulting
- Experience working on similar projects related to industry upgrade or industry/sector transformation would be an asset.
- Experience working in Regional and/or Global jurisdictions required.
- Demonstrated knowledge of the Global Services Sector

Interested Consulting Firms should record their interest in writing at the email address cited below. The firms must provide information indicating but not limited to the following:

- Experience in undertaking similar type projects
- Years in business and specifically years of experience undertaking similar assignments
- Managerial and technical capabilities of the Firm to undertake the assignment to include qualifications and experience of key staff.

Further information can be obtained at the address below:

Procurement Specialist
Global Services Sector Project
Jamaica Promotions Corporation (JAMPRO)
18 Trafalgar Road
Kingston 10
E-mail: gssprocurement@jamprocorp.com

All clarifications should be submitted through the Government of Jamaica Electronic Procurement (GOJEP) System on or before **November 7, 2022**. Deadline for submission of the EOI is **November 14, 2022 at 3:00 pm**. Submissions must be done via the Government of Jamaica Electronic Procurement System accessible at www.gojep.gov.jm.

For assistance with registration on the system, accessing of TOR and EOI document, kindly contact the Ministry of Finance e-Procurement Help Desk at (1876) 806-4581/932-5220/5251/5253. Terms of Reference will be available for download in GOJEP on or before **October 30, 2022**.

Late responses will be automatically rejected by the system

We extend our appreciation to all applicants. However only shortlisted applicants will be contacted. The Jamaica Promotions Corporation reserves the right to withdraw this invitation or reject any or all CVs at its discretion.