

CO-FUNDING SUPPORT FOR FIRMS

SHORT-TERM CERTIFICATE PROGRAM
Funding Invitation Number: GSS-1-STCP-18053110-20

UPSKILL AND RESKILL YOUR WORKFORCE

WHAT IS UPSKILLING?

This is where staff are trained for higher positions and can move up the value chain in the firm.

WHAT IS RESKILLING?

This is where staff are trained in a new skill for a new position or role in the firm.



TRAINING NEEDS MAY INCLUDE (BUT NOT LIMITED TO):

- Empathy and Emotional Intelligence at work
- Communication Strategies for a Virtual Age
- Training the Resilient Employees
- Stress Management (Psychosocial Support)
- Converting Challenges into Opportunities
- Agile Leadership Principles and Practice
- Design Thinking
- Creative Thinking: Techniques and Tools for Success
- Responsible Innovation: Ethics, Safety and Technology

**** REMEMBER YOU DETERMINE THE TRAINING NEEDS FOR YOUR FIRM****

ELIGIBLE SHORT-TERM CERTIFICATE PROGRAM

Short-Term Certificate refers to training courses ranging for a period of 2-weeks to 6-months. Courses may be accredited from any training institution or professional body, but must offer a certificate upon completion. Training must be undertaken online for this year.

FUNDING: The Short-Term certificate programs are co-funded courses where firms match 50% of the total cost for each employee.

DELIVERY OF THE SHORT-TERM CERTIFICATE COURSES WILL BE DONE BASED ON THREE CO-FINANCING MODALITIES:

1. **Modality A** - Creation of new positions in the Global Services Industry.
2. **Modality B** - Improvement of the capacities for employees of the Global Services Industry.
3. **Modality C** - Creation of new capacities demanded by the Global Services Industry.

ELIGIBLE TRAINING ACTIVITIES:

- Institutions offering the short-term courses must be eligible to do so and must provide a certificate upon completion.
- Firms must show that they have registered with the institution offering the course.
- A minimum of ten (10) persons must participate in each training program.
- A commitment from the firm is required for providing matching fund.
- Priority will be given to training that supports any of the modalities listed above.

WHO CAN APPLY?

Firms that operate in the BPO, KPO and ITO industry and are registered with the Global Services Sector (GSS) Project.

HOW TO APPLY:

To register, follow this link: <https://bit.ly/GSSTrain>. Firms can submit applications up to October 30, 2020.

Learn more about this program:

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