CLARIFICATION #2

to

Bidding Documents

Issued on:
March 10, 2020

for

SUPPLY OF A CLIENT RELATIONSHIP MANAGEMENT (CRM) SOFTWARE

Ref No: CI-2020-02
Procuring Entity: JAMAICA PROMOTIONS CORPORATION (JAMPRO)

March 23, 2020

The Jamaica Promotions Corporation (JAMPRO) hereby informs all prospective bidders of the following clarifications to the captioned bidding documents issued on March 10, 2020:

Clarifications hereby issued for the following points numbered in 5 to 9:

5. The budget is noted as $10,000,000 JMD. Is this budget per annum? Does this budget include the ongoing support services as well? Please advise. Yes, there is a budget of approximately J$10 million, per annum, allocated to this project.

6. How many users are required to have log-in access?
    See Clarification #1 Q1.

7. Can you give further detail regarding the departments or teams that will use the platform? We would like a deeper understanding of all of the specific use cases.
    The needs of the teams have been included on pages 42 to 44- ANNEX to the TERMS OF REFERENCE: BUSINESS REQUIREMENTS.

8. Since this is a government contract, what are the specific requirements in terms of the purchasing process? Can JAMPRO buy the licenses from a US entity signing the standard Order Form? If not, please advise what might be acceptable.
    The procurement in question is an open tender and so international bidders (local and overseas) are invited to participate. See the Data Sheet on pages 22-26 of the RFP, and in particular Paragraph Reference 3.5, for the specific requirements of the tender.

9. Can you give further detail regarding your audit trail requirements? How many (quantity of) fields require an audit trail? A determination regarding the number of fields requiring an audit trail will be made in consultation with the successful bidder.

Please confirm by emailing jjackson@jamprocorp.com the receipt of this Clarification Issue.

Sincerely,
JAMAICA PROMOTIONS CORPORATION
Jodi-Ann Jackson,

Consulting Officer, Corporate Initiatives