



**JAMPRO**  
TRADE & INVESTMENT JAMAICA

## **CLARIFICATION #1**

to

# Bidding Documents

*Issued on:  
March 10, 2020*

for

**SUPPLY OF A CLIENT RELATIONSHIP  
MANAGEMENT (CRM) SOFTWARE**

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# Ref No: CI-2020-01

## Procuring Entity: JAMAICA PROMOTIONS CORPORATION (JAMPRO)

March 18, 2020

The Jamaica Promotions Corporation (JAMPRO) hereby informs all prospective bidders of the following clarification to the captioned bidding documents issued on March 10, 2020:

***Clarifications hereby issued for the following points numbered in 1 to 4:***

1. Confirmation of number of Sales Reps and Customers / Contacts that will be in the CRM.  
*We anticipate no less than 75 users/customers.*
2. Confirmation of other applications the system will need to integrate with.  
*The system will need to integrate with Microsoft Active Directory to allow persons to log in using their network credentials. It will also need to be scalable to incorporate future marketing activities.*
3. Do we need to provide pricing for optional items or confirmation that we meet those requirements?  
*Please provide pricing only for items and specifications requested.*
4. In light of the current impact on local and overseas businesses due to the COVID - 19 Virus, we are seeking a minimum two (2) week deadline extension on the proposed submission date for the captioned BID.  
*A 2-week extension will be granted. Proposals are now due on April 7, 2020.*

Please confirm by emailing [jjackson@jamprocorp.com](mailto:jjackson@jamprocorp.com) the receipt of this Clarification Issue.

Sincerely,  
**JAMAICA PROMOTIONS CORPORATION**  
**Jodi-Ann Jackson,**  
**Consulting Officer, Corporate Initiatives**